

Dear Patient:

This letter is to explain our office policy. We are asking all patients to provide us with credit card information as part of the patient registration process.

We are making this request to help facilitate the collections process of any balances that may become your responsibility. Federal legislation and insurance companies desire to keep premiums down has resulted in increasing copays, deductibles, and coinsurance requirements. This in turn is significantly increasing the percentage of the healthcare bill that must be paid by our patients.

This is very similar to many other industries that require credit card information prior to accessing their services. It enables customers to set appointments, access services, and settle accounts in an expeditious manner. This process has become commonplace in healthcare facilities, including our community.

Please understand that while we are requesting this information, we have no intention of charging your credit card without your knowledge. Nothing will be charged to you until we have received payment or an explanation of benefits from your insurance company.

We hope you understand our need to implement policies that will enable us to more effectively, and efficiently settle our balances with all of our patients. Please know that we are always open to working with you should any issues, or problems arise.

Sincerely,

Gastrointestinal Institute, LLC
Premier Medical Group, LLC