

## **Is Today's Services Covered by Insurance?**

We strive for complete patient satisfaction. We understand that many patients have questions about the details concerning their insurance benefits. The following tips may help prevent surprise bills for services not covered by insurance.

### *A few important facts to know:*

Mid-Central Illinois Gastroenterology and Gastrointestinal Institute are two separate business entities. They are distinct from each other and provide separate services.

As two separate entities, Mid-Central Illinois Gastroenterology and Gastrointestinal Institute have separate contractual agreements with insurance carriers and other third-party payors. The two do not necessarily accept the same insurance plans, and if they do, the conditions of the contracts may differ.

- Insurance companies also form unique contracts with the different businesses and individuals they service.
- Most insurance companies have policies in place regarding pre-certification necessary for various office visits, diagnostic tests, treatments and procedures.

**For these reasons, we encourage all patients to contact their respective insurance companies to verify coverage BEFORE their scheduled visits and/or procedures. A quick phone call can not only save our valued patient's time, but also answer questions upfront and prevent unanticipated bills.**

Our goal is to provide the best in medical excellence and we continually strive to deliver thorough, professional customer service. We thank you for allowing us to participate in your healthcare. It is a privilege to serve you.

Mid-Central Illinois Gastroenterology, Ltd.  
Gastrointestinal Institute, LLC

Please contact our office with any additional questions.